



Fleming Park Crèche

(0-5 years)

Welcome to Fleming Park Leisure Centre where we provide a Crèche so that your child will be looked after and cared for whilst you enjoy an invigorating workout in the gym, an aerobics class or just have coffee with friends.

PARENTS MUST STAY ON SITE.

The Crèche has an excellent reputation, providing a safe and stimulating environment with fully qualified, experienced and dedicated friendly staff. Our Crèche is voluntarily registered with Ofsted and we can supply information on how we meet the required standards.

(The law states that we make available certain written documentation for parents. To comply with this our Safeguarding of Children, Child Protection and Compliant Procedure are available at any time for parents to read.)

Opening Times

Monday	09.00 - 15.00	Thursday	09.00 - 17.30
Tuesday	09.00 - 17.30	Friday	09.00 - 15.00
Wednesday	09.00 - 19.10	Saturday	09.00 - 13.00

Price £1.05 per 30 minute session.

Fleming Park Leisure Centre

Passfield Avenue, Eastleigh, Hampshire, SO50 9NL
Tel: 023 8068 4800



Operated by DC Leisure Management on behalf of Eastleigh Borough Council

Booking Conditions

kinetika Members may book places in the Crèche up to 10 days in advance and pay on the day. **24 hours notice for a cancellation must be given; otherwise a charge will be made.**

Non members may book up to 7 days in advance. Payment must be made at the time of the booking.

Parents wanting a taster session are advised to book a half hour session only. The creche team have the right to call back any parent/guardian who's child is distressed and cannot settle.

Block bookings are available at the start of each term. These are offered on a first come first served basis. For more information speak to a member of the Crèche Team.

Crèche places will be held for 10 minutes after the booked time and if after that time they are not taken up, they may be re-sold.

Bookings can be taken between 1/2 – 4 hours.

NB The Management reserve the right to change the advertised programme of activities.

With regret no refunds are given for Crèche bookings.

Special Notes

It would be helpful if Parents could bring any of the following if your child requires: Push chair, pram, carry-cot or baby chair (no baby walkers please), nappies, changing equipment, potties, additional clothing and a familiar toy.

Drinks can be given to babies **although a full feed cannot be guaranteed.**

Please label your bags, drinks and food and report any food allergies to the Crèche prior to the booking.

The Crèche Team are working towards promoting healthy eating and actively encouraging Parents to work with us.

Don't forget to take your child to the toilet before they come to the Crèche. **Every effort** will be made to change dirty / soiled nappies although this **cannot** be guaranteed.

If required, there is a lift nearby. Please ask for directions.

The Crèche Supervisor reserves the right to refuse admission to children suffering illness.

The earliest admittance to the Crèche is 5 minutes prior to the booking time and the person who leaves them, must pick up children promptly.

Our aim is to meet Parents expectations and for

the children to enjoy their stay, but in an event of any problems please don't hesitate to speak to a member of the Crèche staff, or we have a customer suggestion box situated in reception. Alternatively you can contact Ofsted on 0300 123 1231 – Early Years Ofsted, National Business Unit, Manchester M2 7LA.

Behaviour Statement

Fleming Park Leisure Centre staff remain positive and consistent in their approach when handling conflict amongst children. Undesirable behaviour is dealt with through staff taking time out with the child and using distractions as diffusion to any situation.

Any problems are discussed with Parents on their return. Staff also aim to encourage and praise good behaviour. Please dress your child in play clothes, as the Crèche accepts no responsibility for clothes, which may become messy during craft activities.

Special Needs

At Fleming Park's Crèche, the staff recognise that children have a wide range of needs which change from time to time. They will encourage all children, irrespective of their abilities, to join in Crèche activities.

The creche team has a procedure for dealing with food allergies, parental co-operation is vital in order to meet the individual needs of your child.

The creche team has a procedure for dealing with food allergies, parental co-operation is vital in order to meet the individual needs of your child.

Please contact the Creche Supervisor prior to booking if your child has a food allergy.

Equal Opportunities

Fleming Park Crèche is open to all children aged 0 – 5. Crèche equipment reflects a balanced view of a multi-cultural society. Activities set up are suitable for boys and girls. The Crèche staff do not accept discriminatory behaviour or language.

In the event of a fire

In case of a Fire Alarm being sounded, please DO NOT return to the Crèche. Your child will be taken straight to the assembly point, where you may join them.

Thank you for your anticipated co-operation.