

# Birthday Party

## customer questionnaire

**bramston**  
sport • fitness • health

Notley Road, Braintree  
01376 323873

Parent Name: \_\_\_\_\_ Child's Name: \_\_\_\_\_  
Date Of Party: \_\_\_\_\_ Time Of Party \_\_\_\_\_  
Type Of Party: \_\_\_\_\_ Party Staff Names: \_\_\_\_\_

We hope that you have enjoyed your birthday party at Notley Sports Centre.  
We would appreciate it if you would spend a short time completing this questionnaire after your party.

How did you hear about Birthday Parties here at Notley Sports Centre.	Brochure <input type="checkbox"/>	Friend <input type="checkbox"/>
	Party Leaflet <input type="checkbox"/>	Banner <input type="checkbox"/>
	Letter <input type="checkbox"/>	Poster <input type="checkbox"/>
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1. Did you consider the booking process to be:	excellent <input type="checkbox"/>	<input type="checkbox"/>
	good <input type="checkbox"/>	<input type="checkbox"/>
	satisfactory* <input type="checkbox"/>	<input type="checkbox"/>
	unsatisfactory* <input type="checkbox"/>	<input type="checkbox"/>
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2. Did you find the activity that you participated in to be:	excellent <input type="checkbox"/>	<input type="checkbox"/>
	good <input type="checkbox"/>	<input type="checkbox"/>
	satisfactory* <input type="checkbox"/>	<input type="checkbox"/>
	unsatisfactory* <input type="checkbox"/>	<input type="checkbox"/>
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3. Did you find the staff, whom you had contact with to be:	excellent <input type="checkbox"/>	<input type="checkbox"/>
	good <input type="checkbox"/>	<input type="checkbox"/>
	satisfactory* <input type="checkbox"/>	<input type="checkbox"/>
	unsatisfactory* <input type="checkbox"/>	<input type="checkbox"/>
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4. Did you find the venue to be:	excellent <input type="checkbox"/>	<input type="checkbox"/>
	good <input type="checkbox"/>	<input type="checkbox"/>
	satisfactory* <input type="checkbox"/>	<input type="checkbox"/>
	unsatisfactory* <input type="checkbox"/>	<input type="checkbox"/>
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5. Did you find your birthday party booking to be value for money:	YES <input type="checkbox"/>	<input type="checkbox"/>
	NO* <input type="checkbox"/>	<input type="checkbox"/>
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6. Is there any thing that could have been done to improve your party:	YES* <input type="checkbox"/>	<input type="checkbox"/>
	NO <input type="checkbox"/>	<input type="checkbox"/>
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7. Would you consider returning for another party or recommending us to a friend?	YES <input type="checkbox"/>	<input type="checkbox"/>
	NO* <input type="checkbox"/>	<input type="checkbox"/>

\*Please comment further: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Please return this form to your party host or drop it in the feedback box in reception. We hope that you have enjoyed your party with us and we look forward to seeing you next year!



Thank you for your time!  
We hope to see you again next year!

Braintree District Leisure Community Association working in partnership  
with Braintree District Council