



# Crèche & Children's Activities

The Herons Leisure Centre  
Telephone: 01428 658484  
Fax: 01428 658948  
[www.theherons.co.uk](http://www.theherons.co.uk)

DC LEISURE   
Fitness Industry Association  
Operator of the Year 2008/9

  
Waverley  
BOROUGH COUNCIL  
leisure

Managed by DC Leisure with the support of Waverley Borough Council

## The Crèche

Registered under the 1989 children's act for full day care with Ofsted, and operated by DC Leisure with the support of Waverley Borough Council.

Welcome to The Herons Crèche. We are sure the experience will be rewarding for both you and your child. Our aim is to provide a safe and caring environment where your children will be given the opportunity to develop and learn through play.

### Opening Hours:

**Monday - Friday**

09.30am - 1.25pm

**Saturday**

09.30am - 11.25am

### Booking Procedures

Due to popularity of the crèche, places will not always be available. Therefore, advance booking is recommended. All bookings must be made through our reception, this can be done 7 days in advance (14 days for members), and 24 hours notice must be given for cancellations, otherwise a charge will be made. Places will be held for 10 minutes after the booked time, after which places will be re-let.

We offer 9 places for children from 6 weeks - 4 years and 11 months, with a ratio of 1 adult to 3 children for each 55 minute session.



### Fire Emergency Drills

In the event of an emergency, The Crèche Staff will safely escort your child from the building, with assistance from General Staff. On hearing the alarm please DO NOT attempt to return to the Crèche.

Contact may be made with your child after the evacuation at the assembly point in the car park.

## Illness

The Crèche cannot accept any children who are ill. If your child is sick, or in any way unwell, PLEASE DO NOT BRING THEM! Infections may spread quickly in a Crèche environment, and other children will be at risk. Please report any infectious diseases to the Crèche Manager.

## Label Belongings

Please label clothing, cups, bags and all personal items clearly with your child's name on it. Many similar items can make identification difficult.

We welcome you to provide a drink for your child, however, food is NOT ALLOWED in the Crèche.

We will make use of the outside play area as much as possible, please provide coats with a hood on cool days, and a sun hat and sun cream during the summer months.

There will be an opportunity to take part in creative activities using water, paint and glue.

We offer a wide range of toys ie. Puzzles, shape sorters, books, which are set out accordingly to the age of the children in the Crèche

## Under The Terms Of Our Registration

The Crèche is for the use of children under 5 years old while their parents or legal guardians are using the facilities. They must stay within the premises whilst their children are in our Crèche. You may book up to 1 hour 55 minutes per day.

Please deliver and collect your child promptly, so that you establish a familiar routine and your child is secure in the knowledge of your quick return. Every effort is made to ensure that your child settles with us in the Crèche. However, if your child becomes unhappy we will contact you at your activity.

## Daily Registration

On entry to the Crèche, you must complete the daily register IN FULL. You are also required to stay within the building and state where you will be. A completed copy of our policy and practices are displayed on the Crèche notice board.



## Caterpillar Club

Age: 2 ½ - 5 years 11 months  
Days: Monday, Wednesday & Friday  
Session 1: 09.30am – 10.25am  
Session 2: 10.30am – 11.25am

You may book 2 sessions. Members can book up to 14 days in advance. The Caterpillar Club is also an excellent facility for you to leave your children in the care of experienced staff. The children will be able to take part in arts and crafts, do puzzles and play with a variety of construction toys.

We provide a caring environment where every child is respected as an individual whilst learning to interact with other children and adults. 24 hours notice must be given for cancellations, otherwise a charge will be made. Places will be held for 10 minutes after the booked time, after which places will be re-let.

## Toddler Splash Session

Toddlers Splash Session is for under 5's accompanied by a parent or guardian (18+). This is a confidence building session with toys and floats. Armbands are available for purchase at reception. At busy times a short wait may be necessary.

Monday	10.00am – 12.00pm
Wednesday	12.00pm – 2.00pm
Thursday	10.00am – 11.30am
Friday	10.15am – 12.00pm

Times may vary, please contact Reception on 01428 658484 for more information.

## Playzone

Age: Under 8's  
Monday – Friday 09.00am – 6.00pm  
Saturday & Sunday 09.00am – 12.30pm

Parental supervision is required at all times. Tickets and coloured wrist bands must be purchased from Reception. Available for party hire at weekends between 1.00pm and 5.00pm.

## Creepy Crawlies

Days: Tuesday & Friday  
Session 1: 10.50am – 11.30am  
Session 2: 11.35am – 12.15pm

Creepy Crawlies is a fun session that develops your child's coordination and balance skills.

The bouncy castle and soft play equipment will be available for all walking toddlers up to 5 years of age, accompanied by a parent or guardian (18+)

Ratio: 1 adult to 2 children, and the adult is required to stay and supervise the child at all times. There will be a supervisor in attendance but the responsibility of the child is with the adult. Tickets must be purchased from Reception.

For more information, please contact Reception on 01428 658484.

